



TERMS AND CONDITIONS AND REFUND POLICY

By enrolling for a course, you accept that you have read and agreed to the terms and conditions of enrolment and that you are subsequently bound by these terms.

1. Once the student has enrolled with the college it is the student's responsibility to register with any external awarding body for membership and examinations as applicable. The registration procedures and requirements will be provided by the college and the student is responsible to meet the academic and financial requisites to fulfil such requirements and deadlines. All students must participate in a face-to-face or Skype interview with our admissions team. Any student who receives an Offer Letter, must pay non-refundable sum of three hundred fifty pounds (£350) prior to interview. However, this amount will be adjusted with the actual tuition fee upon successful interview. Course fees must be paid in advanced before enrolling on the course and fees will not be refunded once student registers for the course.
2. It is the student's responsibility to ensure that their personal details and contact details held by the college are up- to-date and accurate.
3. Your application form and all supporting documents will be held on file and remain confidential.
4. A student may defer their course start date to the next available term if they are still overseas waiting for their visa.
5. Student visa approval will be granted provided that the College is informed. The College has the right to refuse deferral for visa students at their discretion.
6. The College reserves the right to dismiss any student at any time for behaviour which is deemed to be unprofessional, inappropriate or disruptive to other students and in case of failure to meet academic or financial requirements set by the college. No fees will be refundable for any student dismissed under this section.
7. The College maintains the right to make changes to the timetable, tutors, or venues, without prior notice. Any alterations will not affect your subjects or qualification.
8. At the discretion of the college, we reserve the right to reschedule or cancel courses if the College deems there to be insufficient enrolments. The student will be offered a refund if the course cannot be rescheduled within three months, after deducting a discretionary sum for administration and other costs.
9. If for reasons outside of the College's control the class or course is cancelled, the class will be rescheduled.
10. The College is not liable for loss or damage to student belongings when on college property.
11. Payment: A students place at the College will not be held unconditionally without receiving the payment
12. Course Transfer: Any student who wishes to change course must submit their request to the Admissions team within the first 3 weeks of the course. The final decision will be made at the discretion of the head of the department.



13. International students: Courses can be fast-tracked to finish within 6 months, so as to remain under the short term study route and up to 11 months for English courses. Students can register and start courses from their home country and apply to finish any remaining and uncompleted modules, assignments and exams within 6 months, should a Visa be granted.
14. Certificates: Where a student passes a course and is entitled to a certificate, the College reserves the right to withhold the certificate where course fees are still outstanding.
15. Non-Payment of Fee's: The College maintains the right to terminate a student's enrolment at any time during the length of the course who has defaulted on agreed payment instalment.

SECTION 15: REFUND POLICY

All requests for refund must be made in writing by the applicant addressed to OCE and should clearly state the following:

- Details of the applicant to include reference number & course details.
- Total fees deposited and the reason for request of tuition fees. • Applicants bank details including swift codes to receive refund.
- All supporting and relevant documents to be returned to the college. The following rules will apply under the given circumstances:
 1. Once the student has arrived in the UK, the student is NOT entitled to a refund. The student is required to attend classes; failure to attend will result in the student being expelled reported to the authorities due to the conditions stipulated by the visa.
 2. Where a student has obtained an admission letter or visa but wishes to cancel their course prior to arrival in the UK or upon arrival at a UK airport is subsequently deported: In such an event, the student is required to approach the Embassy to cancel their visa and obtain a letter from the Embassy to state that the visa has been cancelled. Original visa cancellation letter must be produced. The applicant is then required to submit a refund request letter as stated above. The applicant will be entitled to a 50% refund of the tuition fee paid. This will be processed within twelve weeks of receiving request letter along with supporting documents.
 3. Student enrolling in the UK: Students enrolling locally are not eligible for a refund under any circumstances.
 4. Deception/Fraud: If the applicant or anyone acting on the applicant's behalf has used fraudulent measures or documents to gain enrolment at OCE or to support their visa application at the Embassy and has been subsequently refused a student visa will be NOT be entitled to a refund.
 5. International students can register and start courses from home and then apply for a visa to finish their remaining modules, assignments and exams. The college will calculate and deduct fees calculated on to the course length, the number of modules and assignments finished before refunding any residual fees.



6. Withdrawn Students / Expelled Students: Students withdrawing from their course after arrival or expelled due to misconduct, failure to meet academic or financial commitments will not be entitled for a refund of any tuition fees paid.
7. Third Party Payments: Students must send a signed letter to confirm that they require the refund amount to be paid to a 3rd party if this is required. The letter must include name, address, and bank account details.
8. The Oxford College of Education provides educational services and are NOT immigration advisers. The College is not regulated to offer any immigration advice. If you require immigration advice, you should seek independent legal advice as the College cannot and do not offer any immigration advice. A list of government regulated immigration advisers can be obtained from the Office of the Immigration Services Commissioner (<http://oisc.homeoffice.gov.uk/>).
9. The College and its employees are not immigration advisers and therefore the responsibility for the validity and accuracy of a VISA application lies solely with the student. Please note that it is the student's sole responsibility to ensure that they meet the UKVI REQUIREMENTS.
10. The College cannot and will not be held responsible for any VISA refusal based on reasons which are within the student's reasonable control including, the student failing to provide the necessary documents, failing to demonstrate adequate financial support, submitting an incomplete application, false representations being made, or forgery of documents.
11. Students who have received a Visa by using our college name or documents or if a student's VISA application is refused due to fault attributable to the student, there will exist no entitlement to a refund under our Refunds Policy.
During the refund processing or until the final decision by the college, any solicitors, candidates, agents or parents should not misbehave, display aggressiveness, inflict or threaten violence to any member of staff, either verbally, physically or in writing. Should the college find evidence of this, no refund will be processed to this student.
12. During the refund processing or until the final decision by the college, any solicitors, candidates /agents or parents should not put any adverse comments on any social media, public or private forum which may tarnish or defame the reputation of the College. If the college finds evidence of this, any refunds owed will be rendered void. Additionally, the College may take legal action against you /your company.
13. This Policy must be read in conjunction with the Refund Policy and apply if only understand and agreed. Students' attention is particularly drawn to the fact that where they fail to apply for a refund 15 day prior to the Course Commencement Date, they will NOT qualify for a refund.
14. Students will NOT qualify for a refund where the student has obtained a VISA refusal for false representation being made, or forgery of documents
15. The course will be delivered either online or in blended format. International students who wish to undertake our courses and want to visit our campus to study their subject /course or who want to improve their grades /result /assignment under our physical supervision can apply for a Short-Term Study Visa which has a maximum six- or eleven-months duration.



To cancel your course, you must send an email to admissions@oxfordce.co.uk stating that you wish to cancel your course. Any purchase also comes with a consumer's right to a 14-day cooling-off period during which one may change their mind and obtain a full refund after deducting an admin cost of three hundred and fifty pounds.

- If a student's VISA application has been refused (for circumstances other than false representation being made, or forgery of documents) then the fees paid will be refunded less an administration charge of £350 (plus any courier and transfer charges) on production of the following documents:
 - Copy of the VISA refusal letter
 - Copy of the student's passport showing both a photograph and signature;and
- Where the payee was not the student, an original authority letter from the student authorising the repayment to the payee.
- Where a student has failed to comply with the Refund Procedure, (Bullying - aggressive behaviour-violence -breach refund policy) they will NOT be eligible for a refund save in exceptional circumstances.
- If the student decided not to process his application anymore, he can then swap his /her payments to other students as long as both parties agreed with refund policies.
 - Student needs to pay the full amount, and the swap amount will be adjusted.
 - The college will not pay any commission for swap student.
 - If student pay fees by 2/3 instalment (only if college agreed) swap amount will be added to the last payment.
- If a student visa is refused and he/she not entitled to get the refund, but college decided to swap his/her fees to other students, and if that swap student visa also refused, college will no refund swap amount, but rest of the costs will refund as long as a compliance with the refund policy.
- Once the student gives authority to swap his/her fees to another student, the original student has no right to claim any refund.

17. online Course: The student has the right to cancel the course after receiving a conditional offer letter or within 14 days after the payment. The refund will be made after a deduction of admin fees £350, awarding body registration fees, course materials, class or lesson or assignment brief has already given. No refund after 14 days of enrolment or payment or course start date. Online short course- No refund after the payment. Student must pay the first-year tuition fee before arrival. **If an applicant decides to withdraw from a course either prior to or during the visa application process an administration charge of five hundred pound will be applied. This charge is in addition to the non-refundable fees.** To enable your applicants to apply and confirm with confidence, we are offering a range of flexible study plans. For applicants unable to get a visa and travel to the UK to start their programme at the Centre, our flexible study plans allow applicants to choose how and when they will start and continue their studies with us. In the event that, due to Covid-19 related restrictions, the applicant is unable to start a face-to-face program, please confirm that they



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would be willing to start the first part of the program online and transfer to the study destination once participating in face-to-face teaching is possible.

18.College is right to cancel or withdraw student application/enrolment during the application process or the study period at Oxford college of Education for any suspicious activity, documents, misbehave.

19.College is right to cancel or withdraw student application/enrolment if the student cannot provide financial evidence that they have enough money for the course fees, maintenance fund, hotel quarantine (if needed) etc.

Have Questions?

Please contact us:

<https://oxfordce.co.uk/contact.php>

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